



## QUALITY POLICY

South West Industrial Plastics is a specialist provider in the supply and installation of Polyethylene Piping Systems across the South West, Great Southern regions and remote locations of Western Australia. We are experts in High-density polyethylene (HDPE) sheet fabrication with expert knowledge in custom made safety covers and guards. We repair HDPE membrane liners and complete minor installations across the mining, construction and agriculture sectors. We are also fully equipped to produce customised butt welded spools and fittings. Our management and staff are committed to providing high-quality products and services that meet and exceed our customer's expectations.

### Quality Objectives

The Management and Staff at South West Industrial Plastics are committed and will strive to:

- Provide an exceptionally high-quality level of products and services to our customers
- Manage our processes to maximise efficiency and productivity
- Follow up on services and products provided, to ascertain that our goals and objectives are being achieved

### As part of our systems and processes we will:

- Train, educate and communicate with employee's, contractors and other relevant interested parties regarding this policy and our quality expectations where necessary
- Ensure that this policy is available to interested parties
- Define and meet objectives, by documenting and monitoring measurable quality targets
- Comply with statutory, regulatory and other requirements
- Apply a *Plan, Do, Check, Act* methodology to our Quality Management System
- Continually monitor and improve our quality performance and the effectiveness of our Quality Management System
- Apply *Risk-Based Thinking* within our systems, operations and processes
- Conduct audits of critical processes within the business as part of our Continual Improvement Process
- Ensure our Quality Management System is conformant and certified to ISO 9001:2015
- Review this policy annually

Approved by Brendon Mincham

General Manager

1 July 2021